

Online Tickets Terms and Conditions

Introduction

These terms and conditions govern your use of the online movie ticket booking service provided by Winton Movies Inc. (referred to as "we", "us", or "our"). By using our service, you agree to be bound by these terms and conditions in full. If you disagree with any part of these terms and conditions, you must not use our service.

Ticket Purchase

- Tickets purchased through our website are subject to availability.
- We reserve the right to limit the number of tickets purchased per transaction or per person.

Payment

- Payment for tickets must be made in full at the time of booking.
- We accept payment by credit card, debit card, or any other payment method specified on our website.
- All transactions are processed securely through our payment gateway.

Pricing

- Prices for tickets are displayed in Australian Dollars
- Prices are inclusive of any applicable taxes and booking fees unless otherwise stated.
- We reserve the right to change ticket prices at any time without prior notice.

Booking Confirmation

- Upon successful completion of your booking, you will receive a confirmation email containing your booking reference and details of your purchase.
- It is your responsibility to ensure that the information provided during the booking process is accurate. We will not be liable for any errors resulting from inaccurate information provided by you.

Cancellations and Refunds

- Tickets purchased through our website are non-refundable and non-transferable, except in cases where the movie screening is cancelled by the cinema.
- In the event of a cancelled screening, you will be entitled to a full refund of the ticket price.

Admission

- Admission to the movie screening is subject to the terms and conditions of the cinema where the screening takes place.
- You will be required to present your booking confirmation to gain entry to the cinema.

- Latecomers may not be admitted after the movie has started, and no refunds will be provided in such cases.

Limitation of Liability

- We will not be liable for any loss or damage arising from your use of our online ticket booking service, including but not limited to loss of profits, revenue, or data.

- Our liability for any claim arising out of your use of our service shall not exceed the total amount paid by you for the tickets purchased.

Changes to Terms and Conditions

- We reserve the right to update or modify these terms and conditions at any time without prior notice.

- Changes to these terms and conditions will be effective immediately upon posting on our website.

Governing Law

- These terms and conditions shall be governed by and construed in accordance with the laws of Australia.

- Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of Australia.

Conditions of Entry

Welcome to the Royal Open-Air Theatre Winton! To ensure a safe and enjoyable experience for all our patrons, please take note of the following Conditions of Entry:

1. **Valid Ticket:**

- All patrons must possess a valid ticket for the current showtime.
- Tickets must be purchased from authorized outlets or online through our official website.

2. **Age Restrictions:**

- Patrons must adhere to age restrictions for specific movies.
- Valid identification may be required for age verification.

3. **Bag Checks:**

- For security reasons, all bags, backpacks, and purses are subject to inspection upon entry.
- Prohibited items include outside food, beverages, and illegal substances.

4. ****Prohibited Items:****

- The following items are strictly prohibited inside the theatre:
 - Weapons or items that may be considered a threat to others.
 - Laser pointers, tripods, or other recording equipment.
 - Any illegal substances.

5. ****No Refund Policy:****

- Tickets once purchased are non-refundable and non-transferable.
- In case of a show cancellation, patrons will be offered an exchange or a refund.

6. ****Late Entry:****

- Latecomers may not be allowed entry or may be asked to wait until a suitable break in the screening.
- Please arrive early to avoid disruptions.

7. ****Cell Phones and Electronic Devices:****

- Please silence all cell phones and electronic devices during the movie.
- Use of these devices may result in removal from the theatre without a refund.

8. ****Respectful Behavior:****

- Patrons are expected to be respectful to fellow moviegoers and staff.
- Any disruptive behavior, including loud talking or use of offensive language, may result in removal from the premises.

9. ****Emergency Exits:****

- Familiarize yourself with the location of emergency exits.
- In case of an emergency, follow the instructions of theatre staff.

10. ****Health and Safety:****

- Adhere to any health and safety guidelines, including wearing masks if required.
- Follow any additional instructions provided by theatre staff for the well-being of all patrons.

11. ****Photography and Social Media:****

- Patrons acknowledge and agree that The Royal Open-Air Theatre Winton may take photographs or videos of the audience for promotional purposes.
- By entering the theatre, patrons grant The Royal Open-Air Theatre the right to use, reproduce, and distribute such images on social media platforms, promotional materials, and other marketing channels.
- If patrons do not wish to be included in promotional materials, they must notify theatre staff before entering, and reasonable efforts will be made to accommodate their request.

Please note that any photographs or videos taken by patrons during the screening are subject to the theatre's policy and should not infringe on the rights and comfort of others. The Royal Open-Air Theatre Winton appreciates your understanding and support in promoting our cinematic experiences.

By entering The Royal Open-Air Theatre Winton, you agree to abide by these Conditions of Entry. We appreciate your cooperation and hope you enjoy the show!

Contact Information

If you have any questions or concerns about these terms and conditions, please contact us at operations@royaltheatrewinton.com.au